

18 November 2020

Dear member,

## Significant Event Notice: Change of Trustee for the NEOS Super Plan 2

We are writing to advise you that on 18 December 2020, Diversa Trustees Limited, ABN 49 006 421 638, RSE License L0000635, AFS Licence 235153 (**Diversa**) will replace Tidswell Financial Services Ltd (**Tidswell**) as the Trustee of the NEOS Super Plan 2 (**your plan**).

The trustee of a superannuation fund is the entity which is ultimately responsible for ensuring the administration and investment of the fund's assets are in accordance with the trust deed and the relevant superannuation law.

### How will the change affect you?

You will not notice any changes to the operation of your plan. Importantly, there will be no changes in the insurance premiums charged as a result of Diversa being appointed as the new trustee.

If you have a current Binding Death Benefit Beneficiary Nomination in place, this will remain in place (assuming it remains valid) and will be binding on Diversa.

### Who is Diversa?

Diversa is a specialist trustee company managing superannuation funds in Australia, including retail master trusts, corporate funds, platform (wraps), Pooled Superannuation Trusts, Eligible Rollover Funds and insurance only funds.

Diversa holds an Extended Public Offer (EPO) Licence from the Australian Prudential Regulation Authority (APRA) and provides trustee services to 23 APRA regulated superannuation funds, with in excess of \$8 billion of assets under management.

### Why is the Trustee changing?

Diversa is part of the same corporate group as Tidswell. Consolidating its super funds under the one trustee company streamlines its business and creates scale which should ultimately allow it to improve efficiency and deliver better outcomes to members.



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## We're here to help

If you have any questions or would like further information, please contact the NEOS customer service team at the following:

- **Phone:** 1300 090 188 between 8am and 6pm (Sydney time) Monday to Friday
- **Email:** [customerservice@neoslife.com.au](mailto:customerservice@neoslife.com.au)
- **Write:** NEOS Super Plan, GPO Box 239, Sydney, NSW 2001

Kind regards,

A handwritten signature in black ink, appearing to read 'David Denison', with a stylized flourish at the end.

**David Denison**

For and on behalf of Tidswell Financial Services Limited  
Trustee of NEOS Super Plan 2